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Customer Service Book

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Why Customer Service Matters: Q&A with Horst Schulze - Craig Groeschel Leadership Podcast In this episode, you'll sit in on a conversation with **customer service** expert Horst Schulze. Schulze is the founder, chairman, and

Customer Service: The Disney Way Tiffany Jackson, Director of Financial Aid at Georgetown College and former Disney employee, will lead a session on **Customer**

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The Seven Secrets of Exceptional Customer Service - VTIC Presentation by Carrie Gendreau Carrie Gendreau's presentation at the 2011 Vermont Travel Industry Conference. Part of the VTIC Lecture Series.

Top 6 Ways to Get An Angry Customer to Back Down 6 Quick tips to help you diffuse anger and create calm with unhappy customers. This video is part our **Customer Service Online**

How to give great customer service: The L.A.S.T. method <http://www.engvid.com/> Do you work in customer service? What do you do when your customer has a problem? In this video, I will

Richard Branson Reveals His Customer Service Secrets | Forbes *Forbes.com* contributor and communications coach, Carmine Gallo, learned 7 valuable **customer service** lessons in a day with

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How to Provide Extraordinary Customer Service: The Fred Factor

<https://marksanborn.com/presentations/#the-fred-factor> Do you provide exceptional **customer service**? Is the **customer service** in

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